



Stephenson Memorial Primary School  
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Mrs K.Lilico, Acting Executive Headteacher

Thursday 3<sup>rd</sup> March 2022

Dear Parents/Carers,

I am writing to let you know that on the 1st April we will be moving to a new catering provider for your children's school meals in school.

Previously our school dinner's service was delivered by the Local Authority, but we have made the decision to move away and join a local private company called Hutchison's. We are excited about this new project as it may also bring many new opportunities to the school.

In the first instance, I wanted to let you know now, as there will be new information coming out shortly about new menus and new ordering and payment systems - this will now all be done through an app called appetite.

In the first instance though, please can I ask that if you are currently paying for school dinners through parent pay, be mindful to not pay for meals beyond 31st March on this system. Please don't worry if you have already paid ahead of this date, you will need to contact [parentpay@northtyneside.gov.uk](mailto:parentpay@northtyneside.gov.uk) and request a reimbursement.

More importantly, if you have any **debt** for your child's school meals, this also needs to be paid in full before moving into the new system.

We will let you know as soon as we have any further information, but ask that you bare with us as we move into a new system, that I am sure, will benefit the children greatly.

Yours sincerely,

Kerry Lilico  
Executive Head Teacher